

MILEPOSTS

A Newsletter for MTA Metro-North Railroad Customers



November 2019

- [Broadcast News!](#) ■ [Veterans Day](#) ■ [Thanksgiving Tradition](#) ■
- [Special ADA Accessible Shuttle](#) ■ [A New Neighbor](#) ■ [Poster Contest](#) ■
- [Connect with Us!](#) ■ [Getaways](#) ■ [Safety Rules](#) ■ [Courtesy Corner](#) ■

Metro-North's Simulator Room Makes Broadcast News!

Metro-North Railroad's Simulator Training facility was the subject of a recent **NBC Channel 4 News exclusive report**.

NBC4 reporter Andrew Siff was on the scene

where he got a chance to see how our engineers are being trained on locomotive simulators for the Positive Train Control system.



Speaking to Siff was Deputy Director of Transportation Training **Wayne McNeil**, who said, "Everything we do hinges on safety. We want to get our engineers trained on PTC before the system is implemented."

Siff noted that engineers are first trained in a classroom setting before moving on to the simulators. Locomotive Engineer, **Diane Quattlebaum**, demonstrated for the NBC 4 cameras how the system works.

[Back to Top](#)

Veterans Day Marks the 100TH Anniversary of the American Legion

This November 11, 2019, marks the 100-year anniversary of the **American Legion**, a national organization of veterans of our armed services around the country.

Please join us in the central hall of Grand Central Terminal on Monday, November 11, at 11 AM for a ceremony commemorating this day.

Members of the American Legion's Commodore Vanderbilt Post 1158, will be in attendance:

According to oral historical accounts, the post was formed by WWII soldiers returning to their work at the railroad.

Since then, a number of other veterans have joined the Vanderbilt post, whose members annually take part in the commemoration of Veterans Day at Grand Central Terminal.

Please join us in congratulating the American Legion on reaching their centennial!



[Back to Top](#)

Our Thanksgiving Tradition!

Like turkey, stuffing — and for the vegans in the family, plant-based goodies — it's a holiday tradition!

Every year we cook up a special Thanksgiving Holiday Timetable

It's 'stuffed with sweet customer service' from **Wednesday, November 27** – **Sunday, December 1, 2019**.



And we serve them up at Grand Central Terminal and our outlying stations. *(Take one, they are packed with excellent information!)* You can also find train times online on [our schedules page](#) or on [Metro-North's Train Time® App](#) for **iPhone** or **Android**, and on our [new.MTA.info](#) app and website.



We've got plenty of service to take you over the river and through the woods, *(wearing your little red riding hood or not)*, and to your holiday destination.

On Wednesday, November 27,

fly like a turkey *(yes, they do fly usually over our heads into a nearby tree)*, on one of our 18 early getaway trains, which begin departing Grand Central Terminal at around 1 PM.



Some evening trains may be cancelled or combined because of reduced ridership. See a regular September 30 timetable for details, or our [schedule online](#).

We have a special Thanksgiving Holiday Timetable for travel...

On Thanksgiving Day, Thursday, November 28,

we will operate an enhanced Sunday schedule with additional inbound trains and cars for those of you heading to the **9 AM Macy's Thanksgiving Day Parade**.

And we will have plenty of additional outbound service to get you home to the dinner table.



Here's our recipe for happy Thanksgiving travel:

Buy your tickets in advance (like your turkey—or for the vegans among us, your plant-based meat substitutes). Thanksgiving is one of the busiest travel days of the year, and if you're leaving New York after the parade, you must have your ticket before boarding your train at Grand Central or Harlem-125th Street Station. Again, we suggest you use [MTA eTix®](#) on your **iPhone** or **Android** *(you'll be 'thankful' you did!)*

On the Day after Thanksgiving, Friday, November 29,

an enhanced Saturday schedule will be in effect with additional AM inbound and PM outbound trains, so you can take advantage of all those Black Friday sales or simply enjoy the special retail window decorations.

On Saturday and Sunday, November 30 and December 1,

we will provide regular weekend schedules with additional capacity on trains.

Off-peak fares are in effect for the entire four-day holiday period Thursday–Sunday,



and you can take advantage of free parking at many of our stations. (Check for signs at stations, or call 511 for details. Outside of New York, call 877-690-5114.)

For the full weekend service, please visit us at [mta.info/mnr](#), or see our interactive [schedules page](#) or download our [Metro-North's Train Time® App](#) for **iPhone** or **Android**.

All of us at Metro-North wish you and your family a happy and safe Thanksgiving holiday!

[Back to Top](#)

White Plains

Station Improvements

October 14 – December 6, 2019

ADA-Accessible Shuttle to/from North White Plains available during White Plains Elevator Renovation

through December 6, 2019

The elevator at White Plains Station will be out of service for upgrades.



The elevator at White Plains Station is out of service from October 14 – December 6, 2019, while it undergoes renovations. During that time, transportation will be provided to North White Plains, the closest elevator-accessible station.

See details about [shuttle service](#), as well as [transportations options from other locations](#).

[Back to Top](#)

Grand Central Terminal has a new neighbor

One Vanderbilt Tops Out at 1,401 Feet

One Vanderbilt, the enormous building flanking the south west side of Grand Central Terminal, has now topped out. "Topped out" means the core structure has reached its ultimate height.

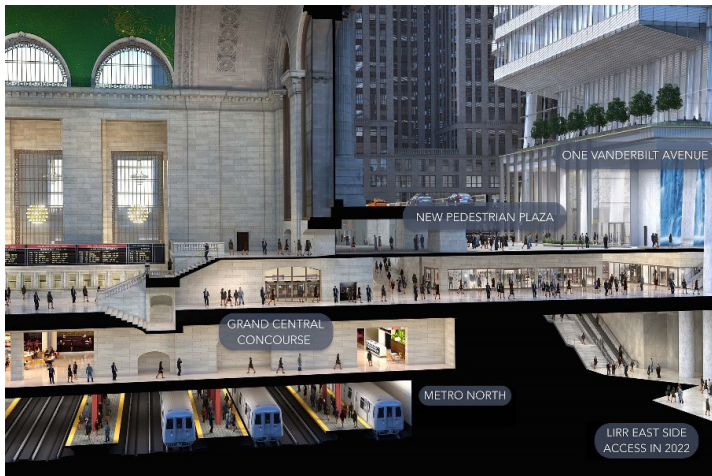
The developer, SL Green, says the project is several months ahead of schedule, and should open in about a year with an observation deck hovering 1,000 feet above the city.

It will bring approximately \$220 million in transit improvements to East Midtown,

including refurbishing the Grand Central subway mezzanine level providing more access to the street level. Most of the transit funds will be used to make improvements on the NYC Transit 4 5 6 lines.



There will be also be a direct access



between One Vanderbilt and the subway, Long Island Rail Road East Side Access (expected in 2022) and the west side of Grand Central Terminal near the Station Master's Office. In addition, One Vanderbilt will include a 4,000-square foot public transit hall on the ground floor.

And those who aren't in a hurry to get anywhere can take a seat in the new car-free pedestrian plaza and watch the world go by.

[Back to Top](#)

It's Metro-North's Rail Safety Poster Contest time! Deadline, November 29!

Sharpen those colored pencils and prep those paints...

it's time to show Metro-North what you got!

If you're a student (Pre-K – 12) and your school is located within our territory, we want to see your safety-inspired posters. Show us what you think is most important when it comes to safety on our railroad.



[See contest Rules \[PDF\]](#)

Find out more about [Our TRACKS Education Program](#)

[Back to Top](#)

Connect with Us This Fall!

Come talk with Metro-North's customer service representatives and management.

Connect with Us!

Metro-North's Series Of Informal Customer Forums

Talk with
**Metro-North
Customer Service Representatives
& Management**

South Norwalk Station
Tuesday, November 19
7 AM – 8:30 AM

Inbound Platform

Ask questions! • Give us your input!
Share your comments, concerns and suggestions!



Upcoming "Connect with Us" forums will be held at:

SouthNorwalk,
November 19
7 AM – 8:30 AM
inbound platform

Grand Central Terminal,
December 17
7 AM – 8:30 AM
Shuttle Passage

New locations will be posted as they are schedule.

Bring your questions and concerns, and even your compliments!

[Back to Top](#)

Safety Message of the Month



Winter is Around the Corner

Before you know it, 'Old Man Winter' will be visiting once more.

Severe winter weather can create hazardous travel conditions throughout our region. It can also hamper Metro-North's ability to provide you with regular service. And, most importantly, we want you to be safe no matter where you are going.

So, please, take a moment to acquaint yourself with our handy [Winter Weather Guide](#).

We bring you this message because your safety is always our number one focus all year long!

We bring you these rules because your safety is always our first priority all year long!

[Back to Top](#)

Get into the Holiday Spirit with Metro-North Getaways!

From great food, to great entertainment, when you use Metro-North transportation in combination with your event, you will save money!

HUDSON VALLEY RESTAURANT WEEK
november 4-17, 2019
RESERVE TODAY!

Hudson Valley Restaurant Week, November 4-17, 2019

Relax aboard a Metro-North train and eat well during Hudson Valley Restaurant Week. Of the 200 restaurants participating, nearly half are located near Metro-North train stations on the Hudson, Harlem and New Haven lines.

[See details on this special event.](#)

Getting there is simple:

Make Restaurant Week [reservations](#) and visit our [schedules](#) page for transportation details.

Radio City Christmas Spectacular

November 8 – January 5, 2020

Radio City Music Hall

Metro-North riders can save up to 20% on tickets to select performances of this year's Christmas Spectacular featuring the Radio City Rockettes.

[See details on this discount package.](#)

Getting there is simple:

It's a short stroll from Grand Central Terminal to 6th Ave and 50th Street.

**Holiday Fun
for Less!**

**Take Metro-North
to the
Show™**

Click on
Deals & Getaways
at mta.info/mnr
for details.



**RIDE METRO-NORTH
AND SAVE UP TO 20%!**

*Offer valid on select seats and performances

**CHRISTMAS
SPECTACULAR
AT RADIO CITY
ROCKETTES**
CHASE O
NOV 8 - JAN 5

USE CODE: MNR2019
rockettes.com/mnr2019

**BROADWAY'S GREATEST
MAGIC SHOW RETURNS
FOR A 5TH SMASH YEAR!**

**THE
ILLUSIONISTS**
MAGIC of the HOLIDAYS

FEATURING AMERICA'S GOT TALENT SEMI-FINALISTS
DOM CHAMBERS & ERIC CHIEN

PERFORMANCES BEGIN NOVEMBER 29 - 6 WEEKS ONLY

SAVE UP TO \$60 WITH CODE #MNR2019

Ticket reservations: 877-230-2329
Neil Simon Theatre, 210 W. 52nd St. - The Broadway Museum
Click on Check & Exchange at mta.info/mnr

The Illusionists

November 29 – December 20, 2019
the Neil Simon Theatre

Metro-North Riders can save up to \$60 per ticket for performances Nov. 29 through Dec. 30.

[See details on this discount package.](#)

Getting there is simple:

Walk on over from Grand Central Terminal to 250 West 52nd Street.

We can make sure you have something to do every weekend: [See a complete list of our Getaways.](#)

[Back to Top](#)

Courtesy Corner



Give it Up for the Holidays — and Every Day!

All kinds of customers use Metro-North trains. And especially during the busy holidays, families and groups will be taking Metro-North together.

Among them are parents with children in strollers; and people using wheelchairs and other assistive devices; and cyclists with their bicycles.

Many of our train cars have an allotted space to park your wheels,

so that our aisles are clear and all of our customers stay safe.

So, in the true spirit of the holidays—and every day—please give up the ADA accessible space to those that need it.

If you need assistance getting on or off the train, find out more about our [Call Ahead Program.](#)

Or speak to the conductor before boarding the train about any special needs you may have.

Find out more about [Accessible Travel by Commuter Rail](#) and what you can do to prepare for your trip.

It's the courteous thing to do!

[Back to Top](#)

Published by
Corporate & Public Affairs, MTA Metro-North Railroad
420 Lexington Avenue, New York, NY 10170

www.mta.info

[Mileposts Archive](#)
