



Queens Bus Network Redesign

Proposed Final Plan Addendum

December 2024

Launch Event at Queens Borough Hall





Project Launch
April 2019

Conducted Public Outreach
Summer 2019

Published Report
September 2019

Developed / Published Plan
Fall 2019 - December 2019

Conducted Public Outreach
Winter 2020

Covid-19 Pause & Plan Withdrawn
March 2020 - December 2021

Developed / Published Plan
Winter 2022 - March 2022

Conducted Public Outreach
Spring 2022 - Summer 2022

Developed / Published Plan
Fall 2022 - December 2023

Conducted Public Outreach
Winter 2023 - Summer 2024

Developed / Published Addendum
Summer 2024 - December 2024

MTA Board Vote
January/February 2025

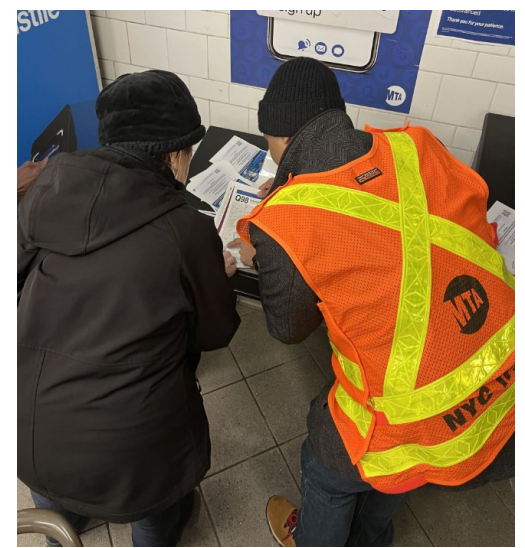
Preparation & Public Education Campaign

Phase I

Phase II

Post-Implementation Analysis

Timeline



How we redesigned the bus network

Rider Priorities and Redesign Strategies

Riders identified the following **four priorities**:



Reliable Service



Faster Travel



Better Connections



Simplified Service

The project team used **seven redesign strategies**:

- **Improve Route Design**
- **Enhance Connectivity**
- **Improve Frequency**
- **Balance Bus Stops**
- **Expand Bus Priority with NYC DOT**
- **Improve Transit Equity**
- **Improve Accessibility**

Introducing Route Types

Local Routes (Green)

Connecting local neighborhoods

Limited Routes (Red)

Serving high demand corridors with frequent service

SBS Routes (Blue)

Connecting key destinations across longer distances

Express Routes (Dark Green)

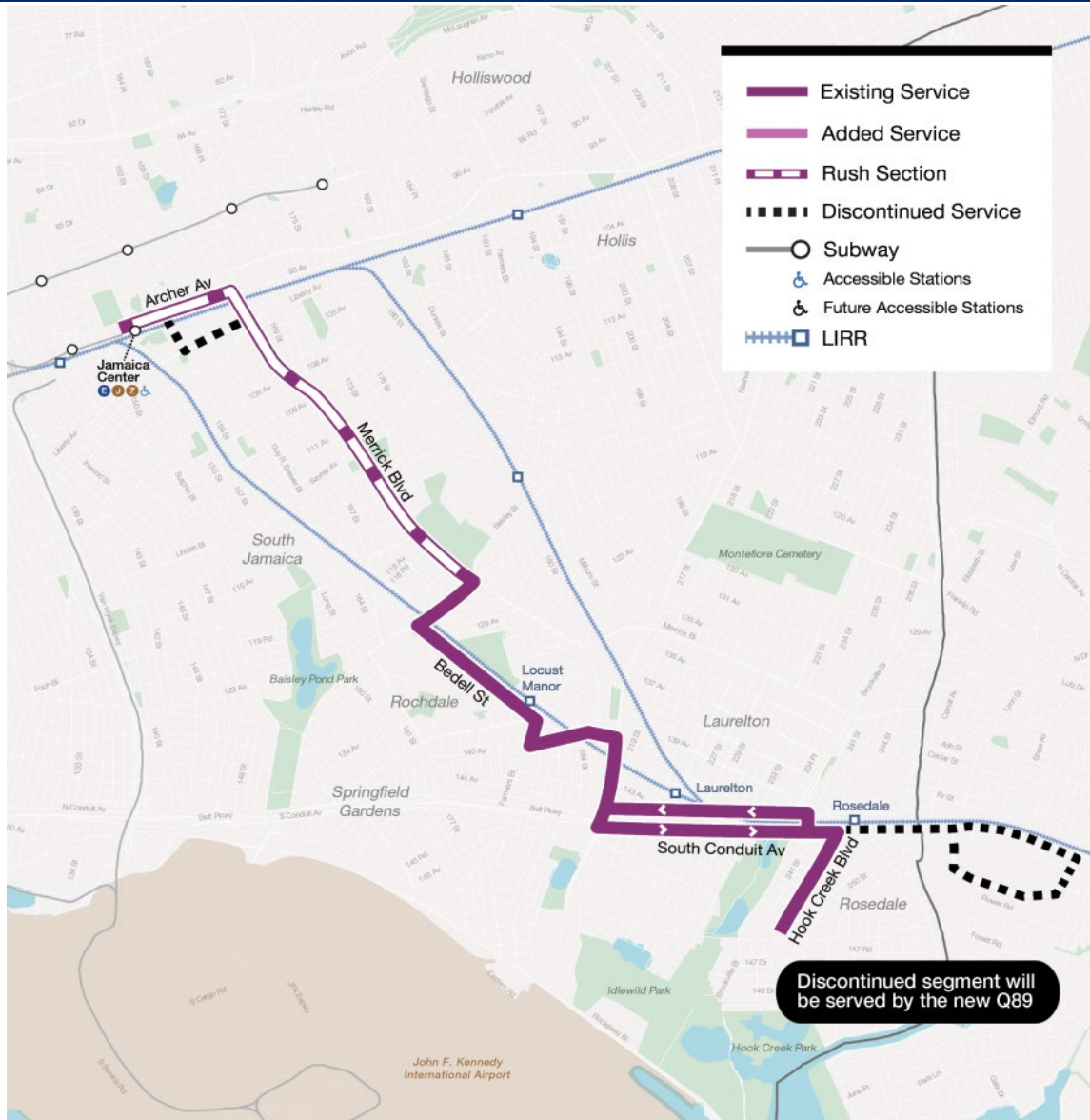
Connecting outer borough neighborhoods directly to Manhattan

Rush Routes (Purple)

Connecting outer borough neighborhoods quickly to bus and subway hubs



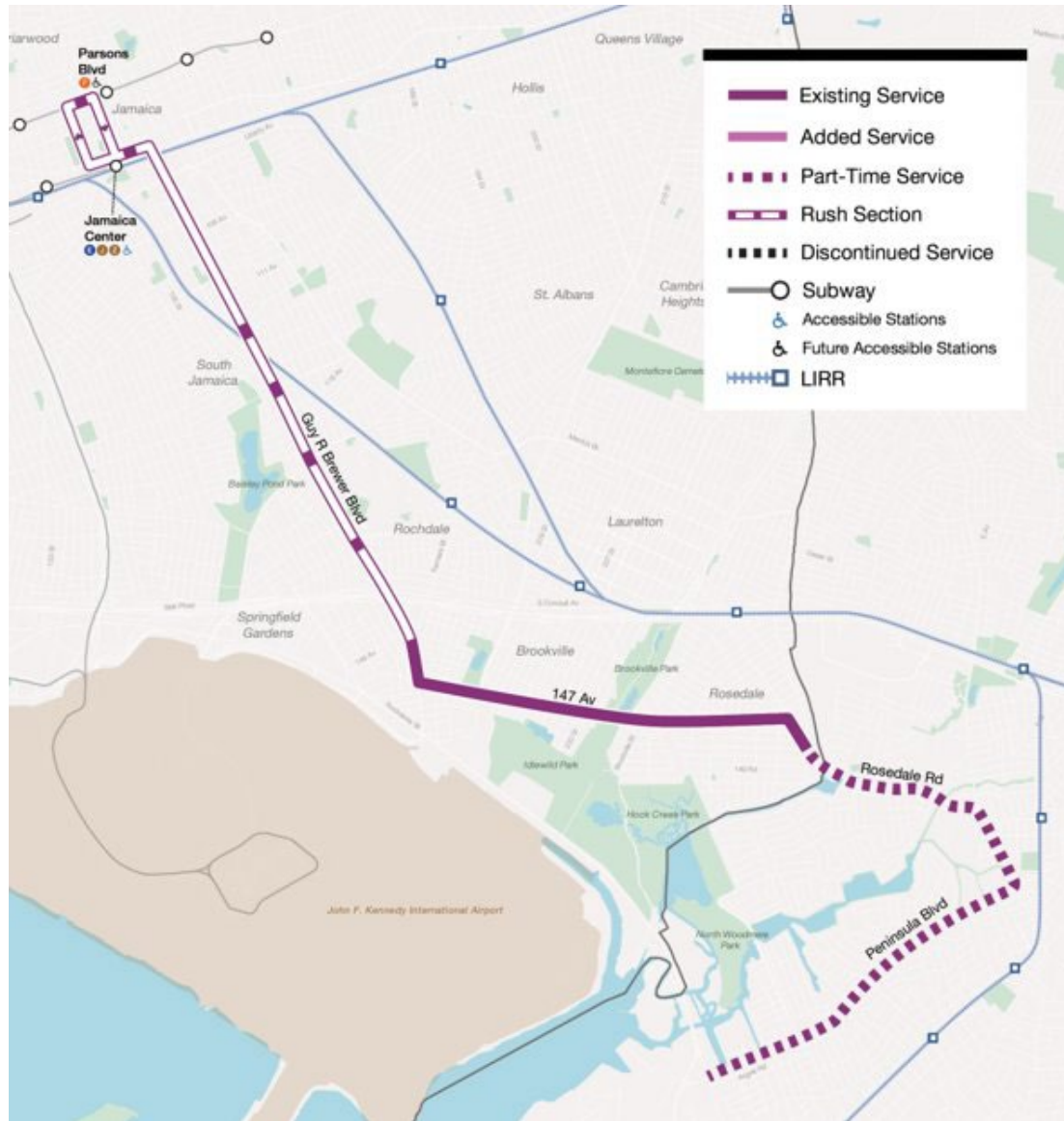
Q85 Rush Route



Service from Rosedale to Jamaica

- Serves Merrick Blvd corridor
- Local stop spacing between Rosedale and Merrick Blvd corridor
- Rush segment on Merrick Blvd
- Serves key destinations along Merrick Blvd
- Provides faster service to key transfer points in Jamaica
- Underlying local service provided by the Q5

Q111 Rush Route



Service from Rosedale to Jamaica

- Serves Guy R Brewer Blvd corridor
- Local stop spacing on 147th Avenue
- Rush segment on Guy R Brewer Blvd
- Serves key destinations along Guy R Brewer Blvd
- Provides faster service to key transfer points in Jamaica
- Underlying local service provided by the Q115

Introducing the New Queens Bus Network

124 total routes (vs. 113 existing)

94 Local routes (vs. 83 existing)
including 25 Rush Routes

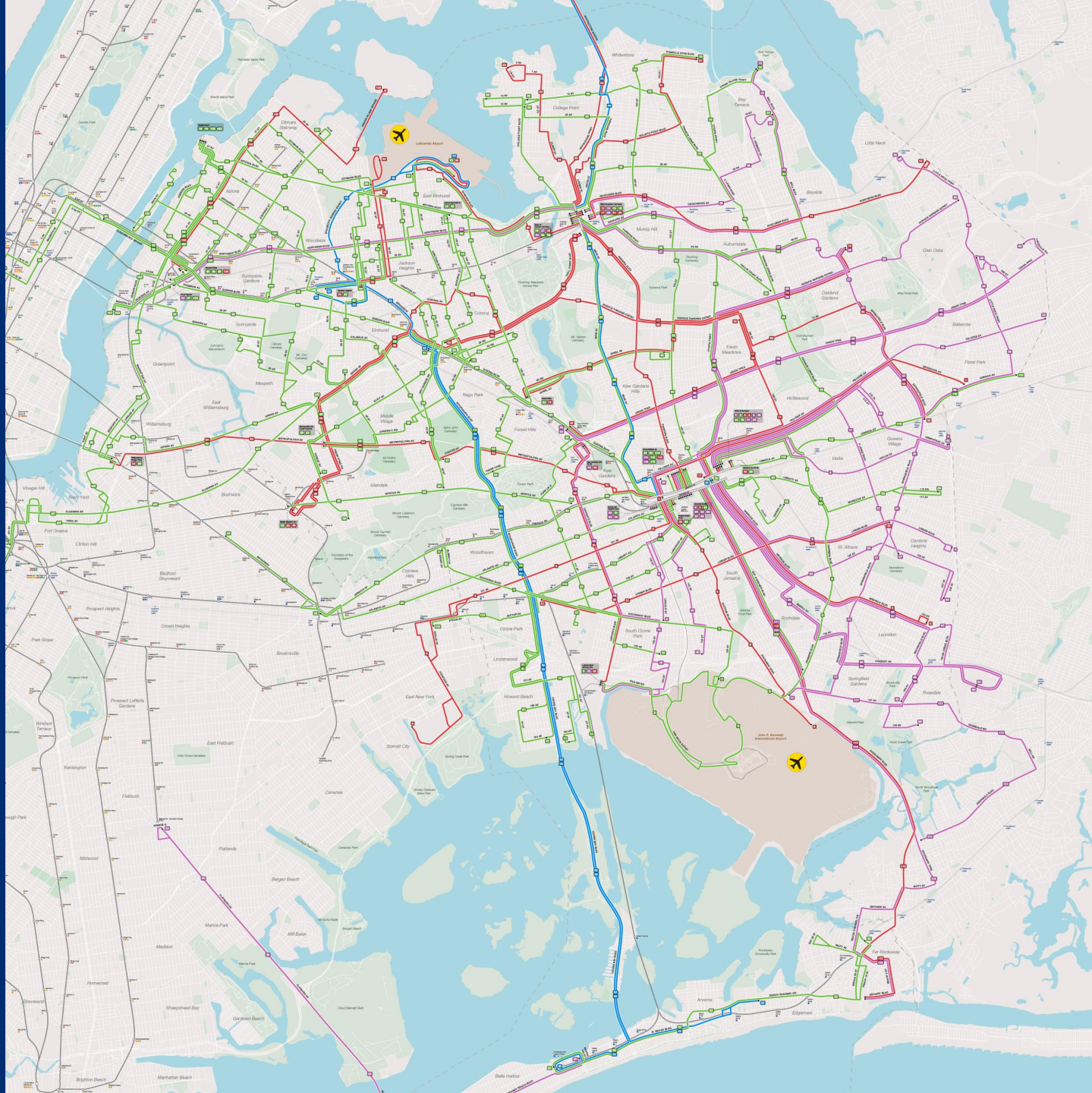
30 Express routes (vs. 30 existing)

Highlights:

36 major routing changes

17 routes with increased frequencies

8 routes with increased spans



Next Steps

Addendum Outreach

Fall 2024/Winter 2025

- Website updates with updated resources
- Trip Planner tool on the website
- Briefings with elected officials and other stakeholders
- One virtual town hall in early 2025

Board Vote

- Winter 2025

Implementation

- Two phases aligned with regular seasonal service changes
- Large-scale marketing and public education campaign
 - Digital and print materials
 - Briefings with elected officials, Community Boards and other stakeholders
 - Pop-up events at key locations
 - Extensive Customer Ambassador program

