



March 27, 2024  
**A Better MTA**

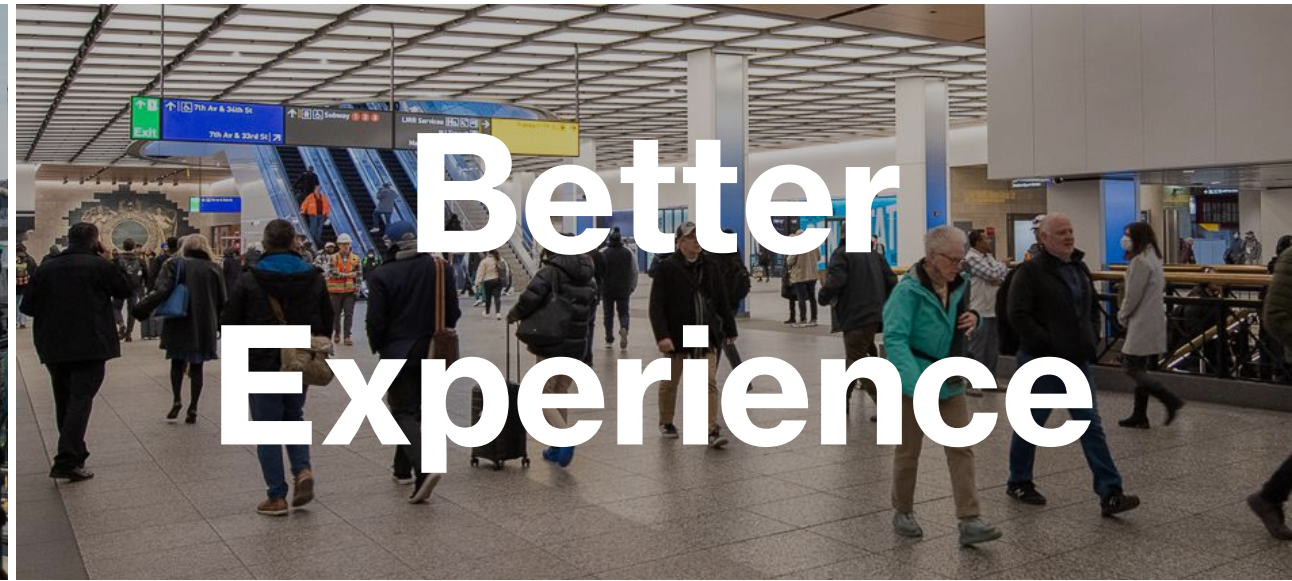
# In April 2019, the State enacted Congestion Pricing



# It came at a challenging moment for the transit system

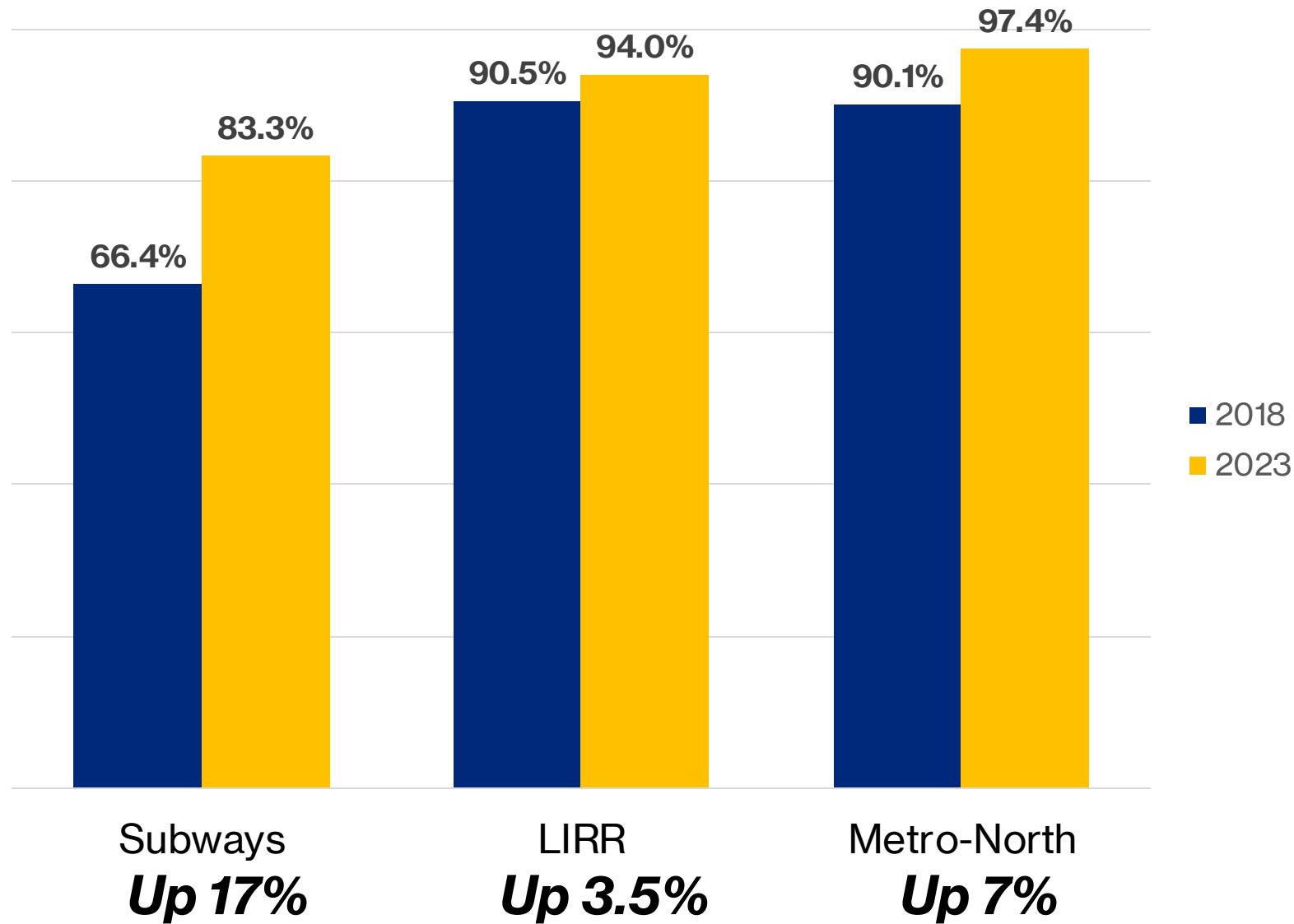


# Since 2019? It's a brand-new MTA

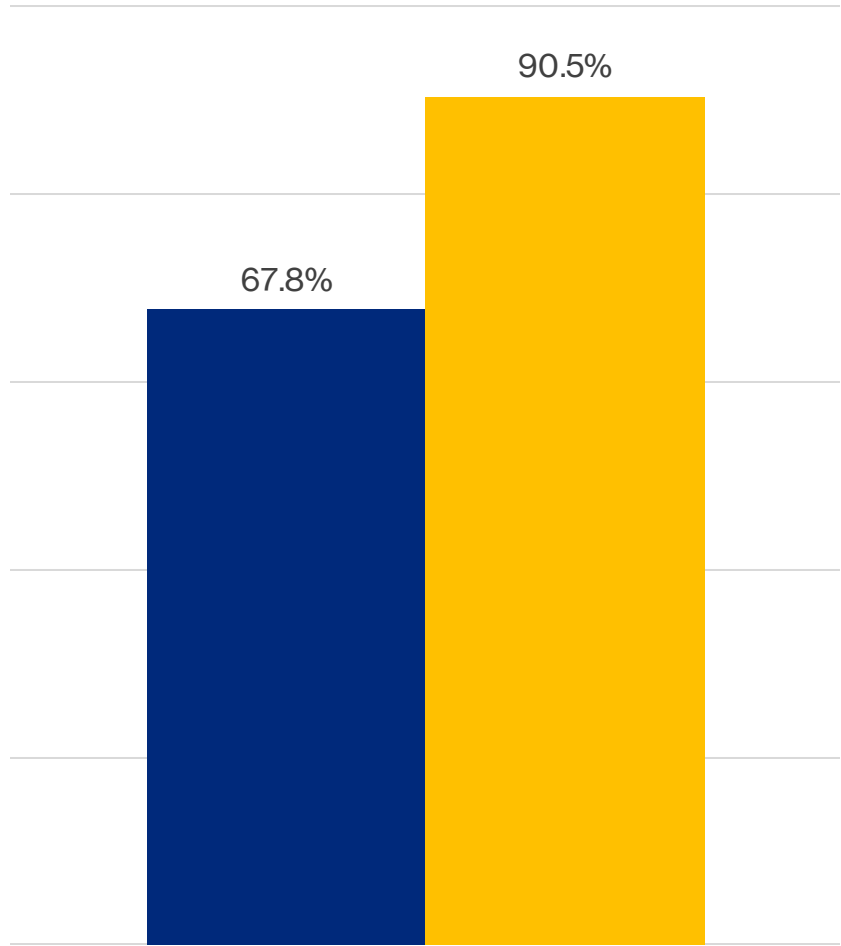


# More reliable

## On-Time Performance

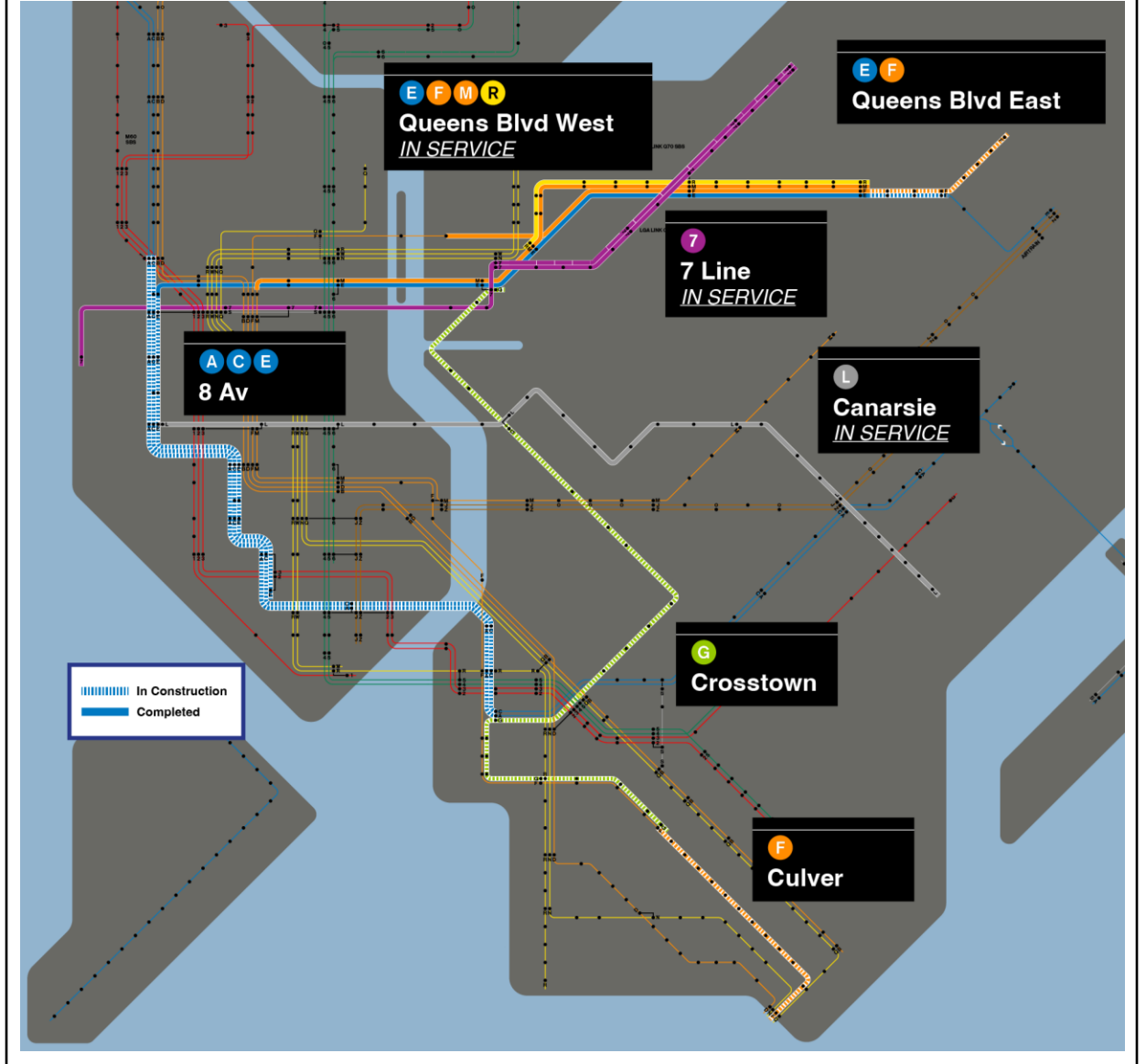


# More reliable

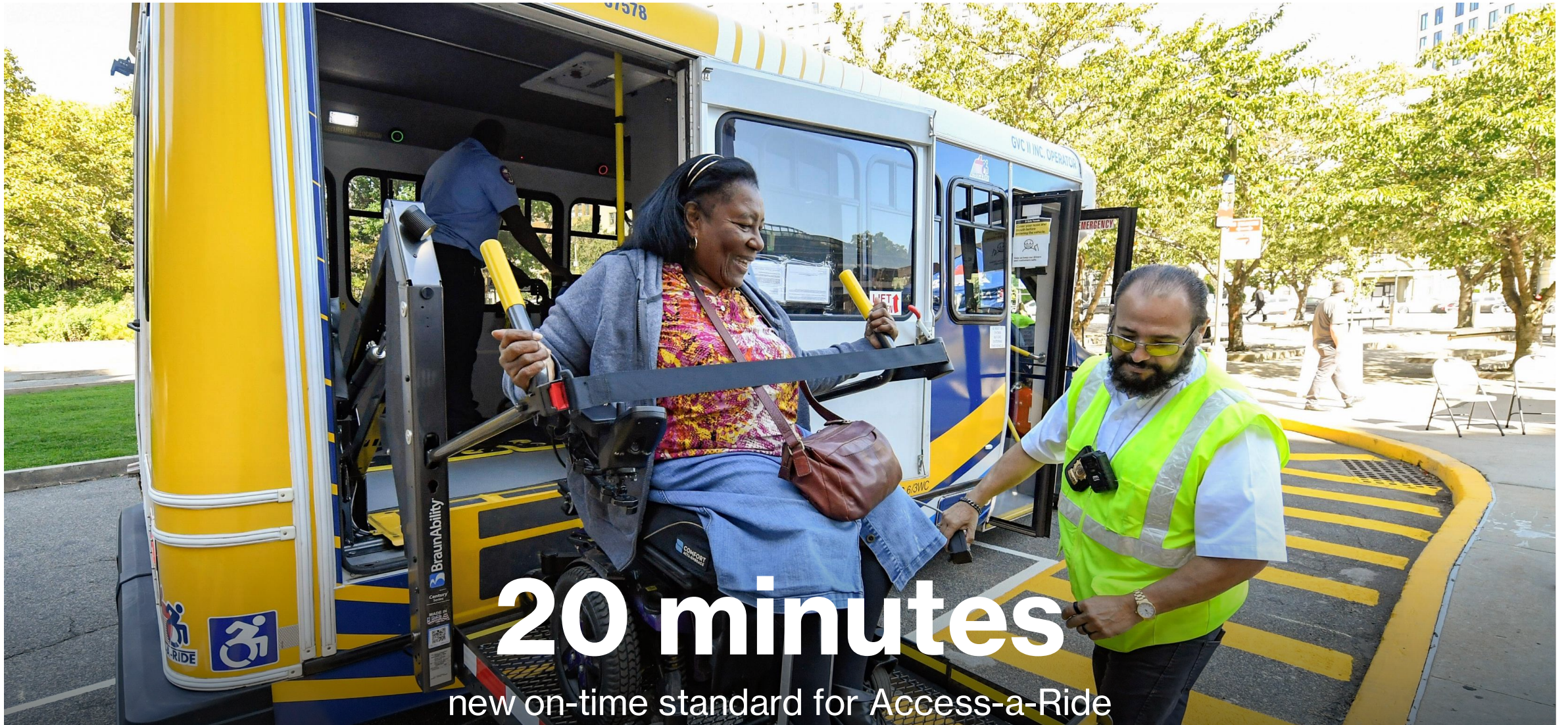


7 Train On-Time Performance

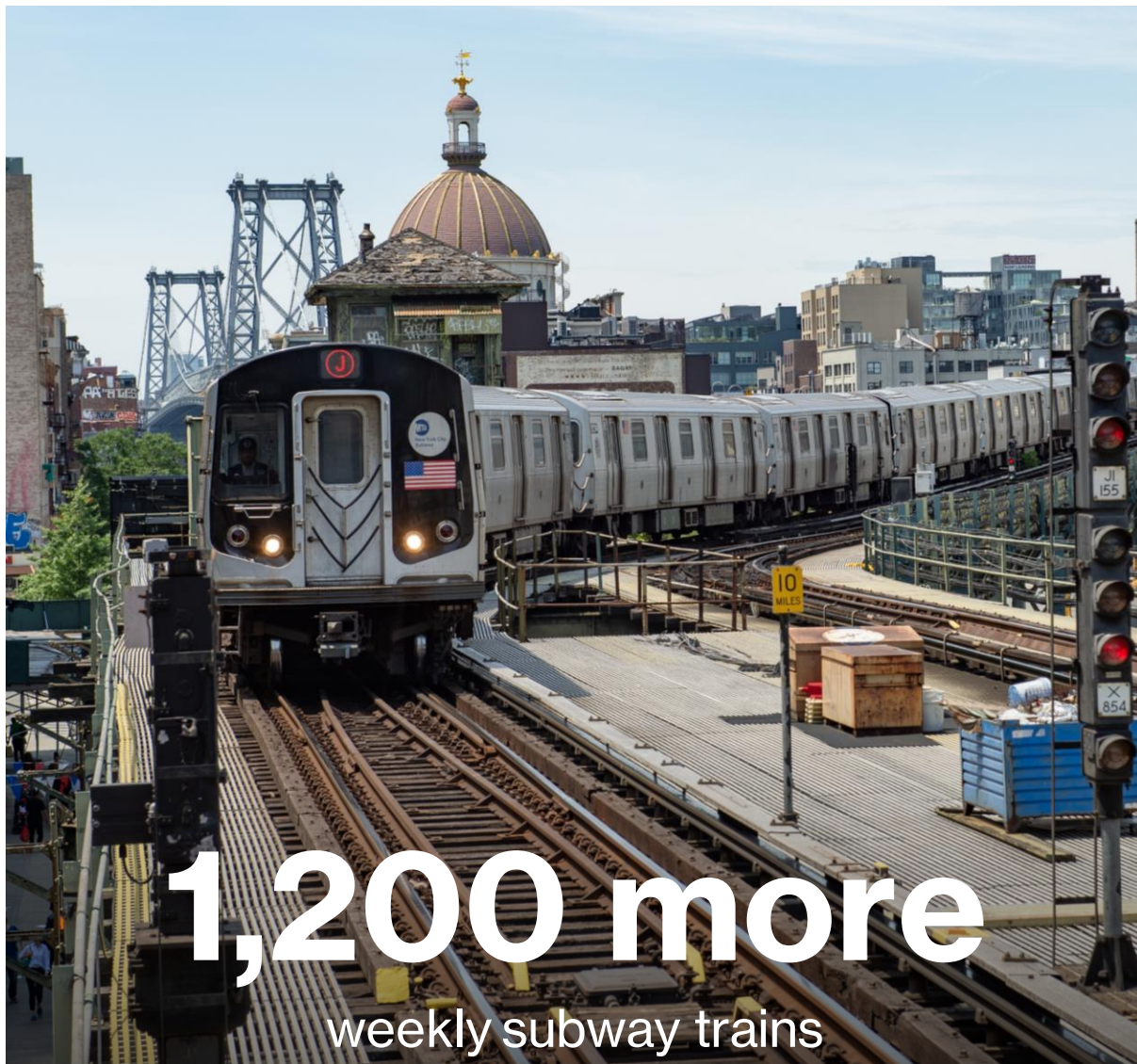
# Signal Upgrades Progress



# Including Paratransit



# More service



**1,200 more**  
weekly subway trains

1356

BCDGMNR



lines with increased service

**20-25%**

headway reduction

**Middays, evenings  
and weekends**

focused improvements to adapt to ridership



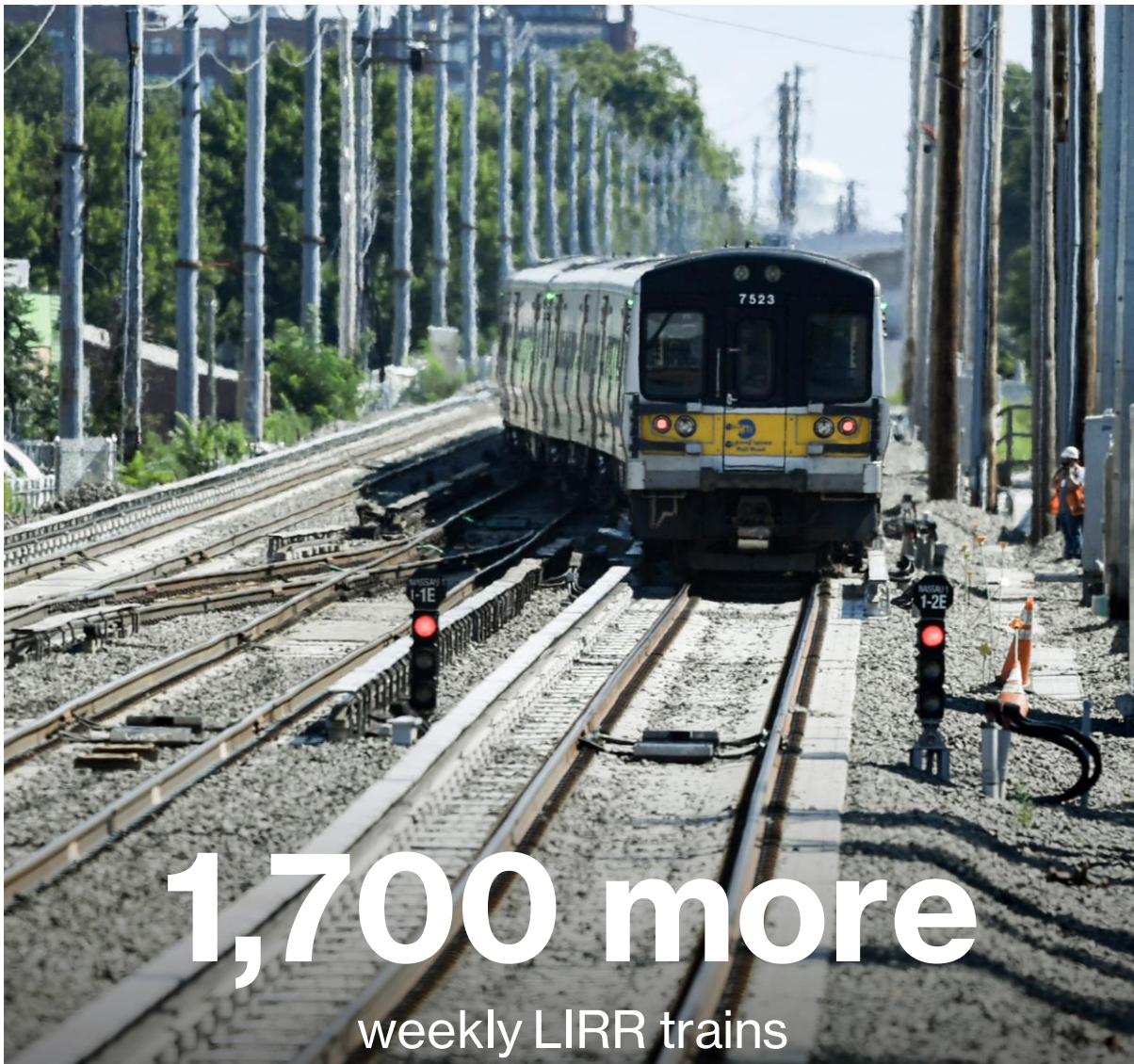
# More service



# Grand Central Madison

the first new commuter rail terminal in half a century

# More service



**1,700 more**  
weekly LIRR trains

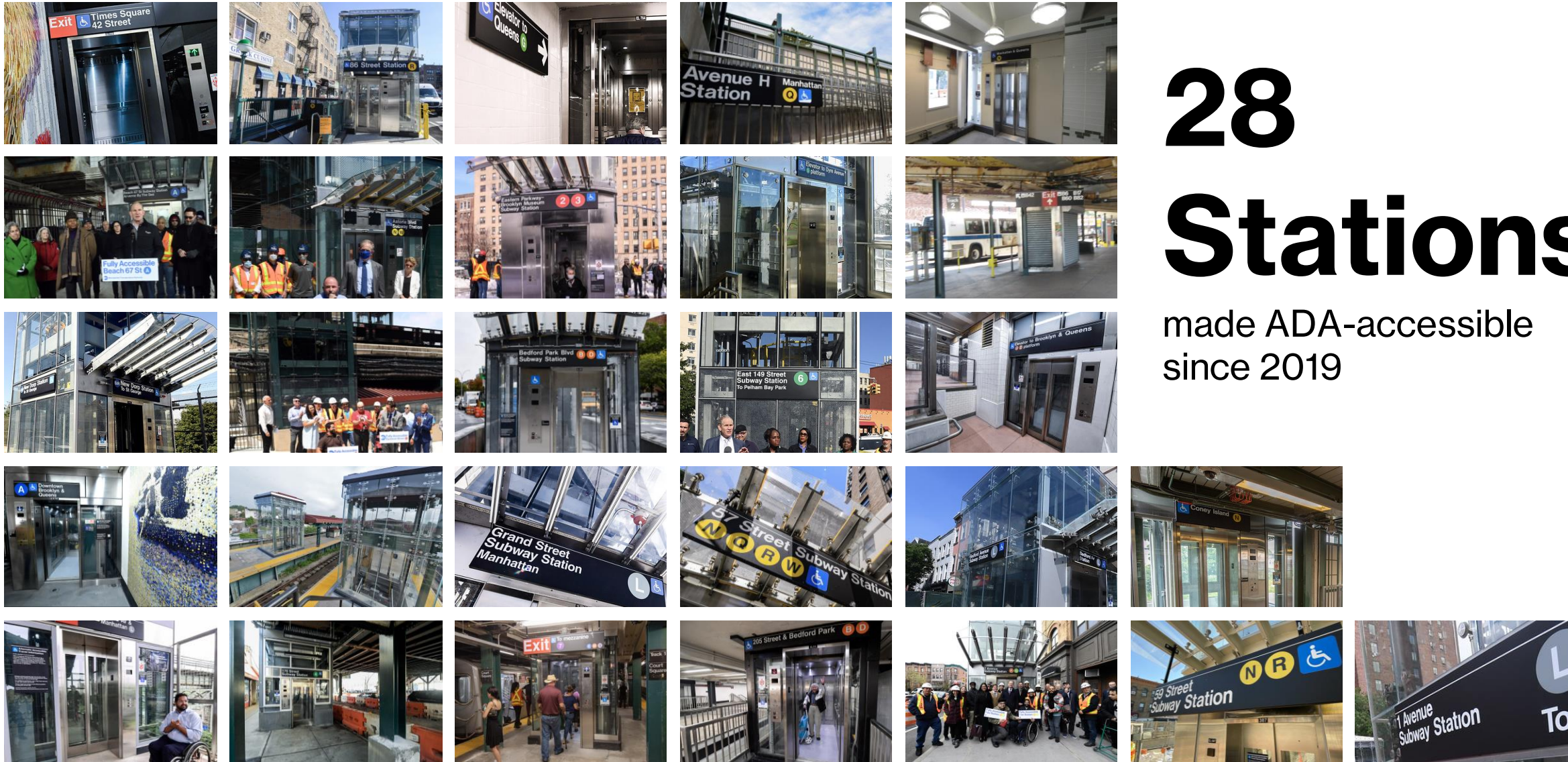
With even greater benefits at stations that need it the most, like:

**50% increase**  
at eastern Queens stations

**50% increase**  
in reverse peak service

**39 new direct trains**  
from the Hempstead Branch to Manhattan daily

# More accessible



# 28 Stations

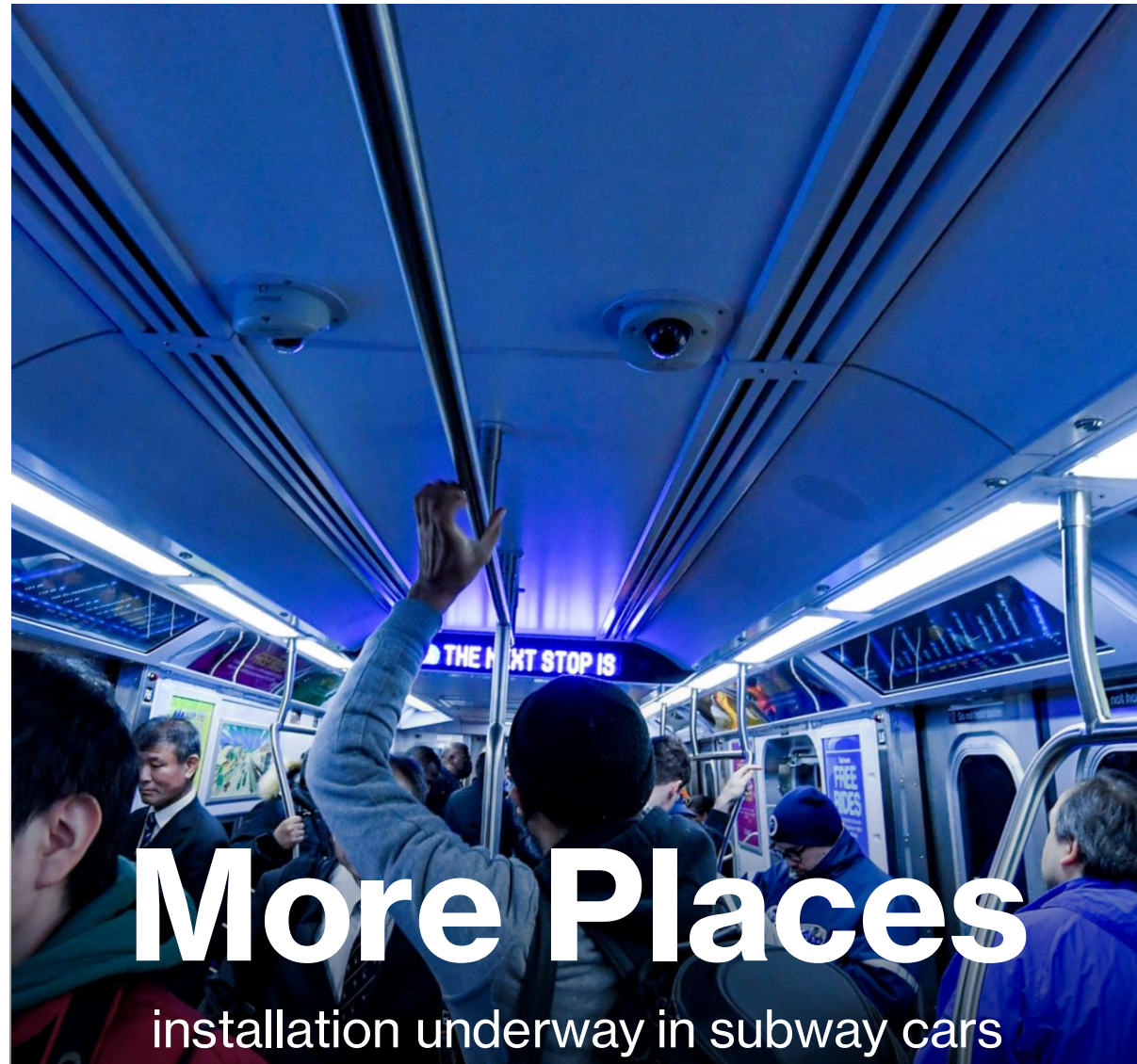
made ADA-accessible  
since 2019

# More secure



# More Cameras

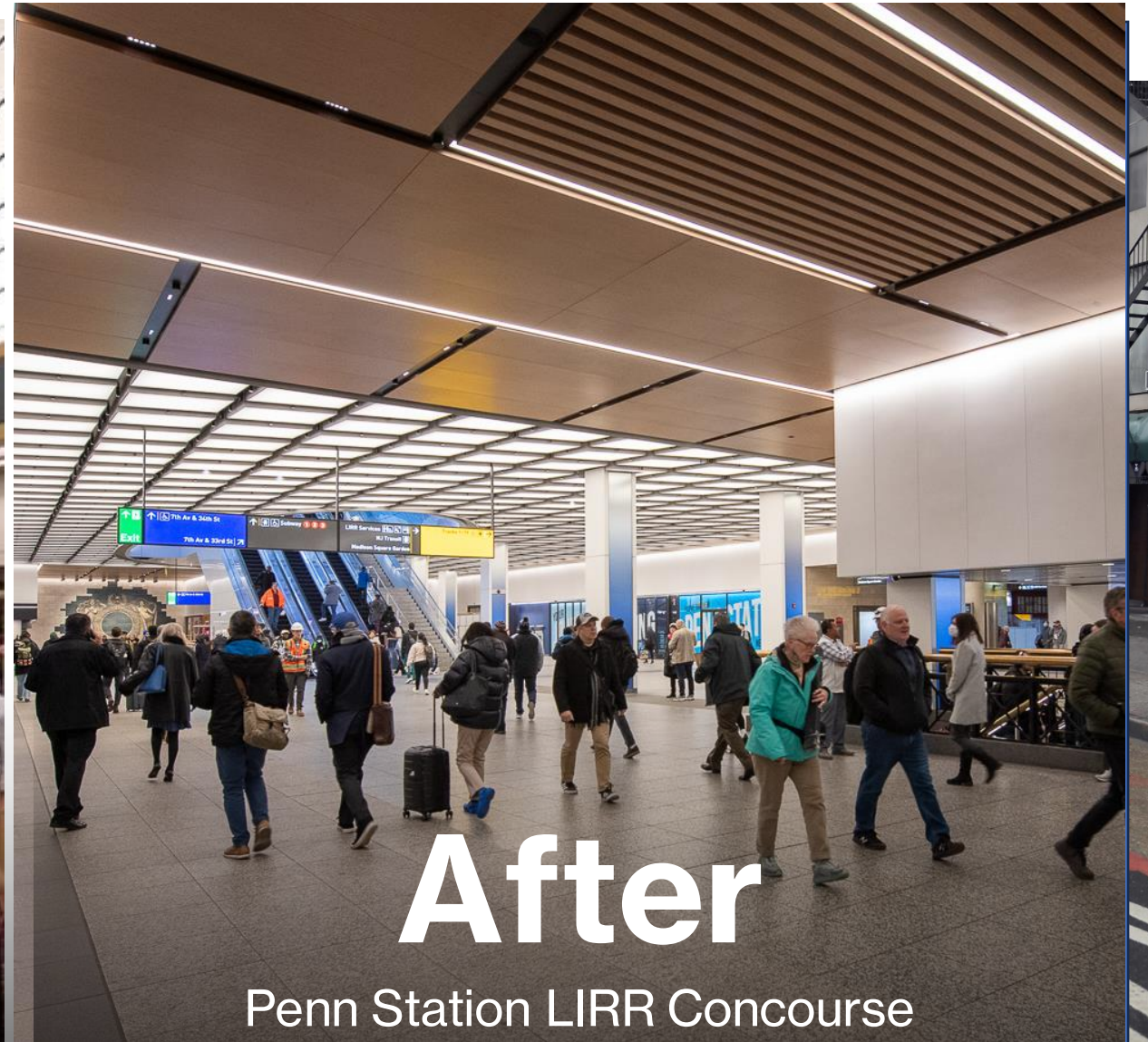
every station now covered



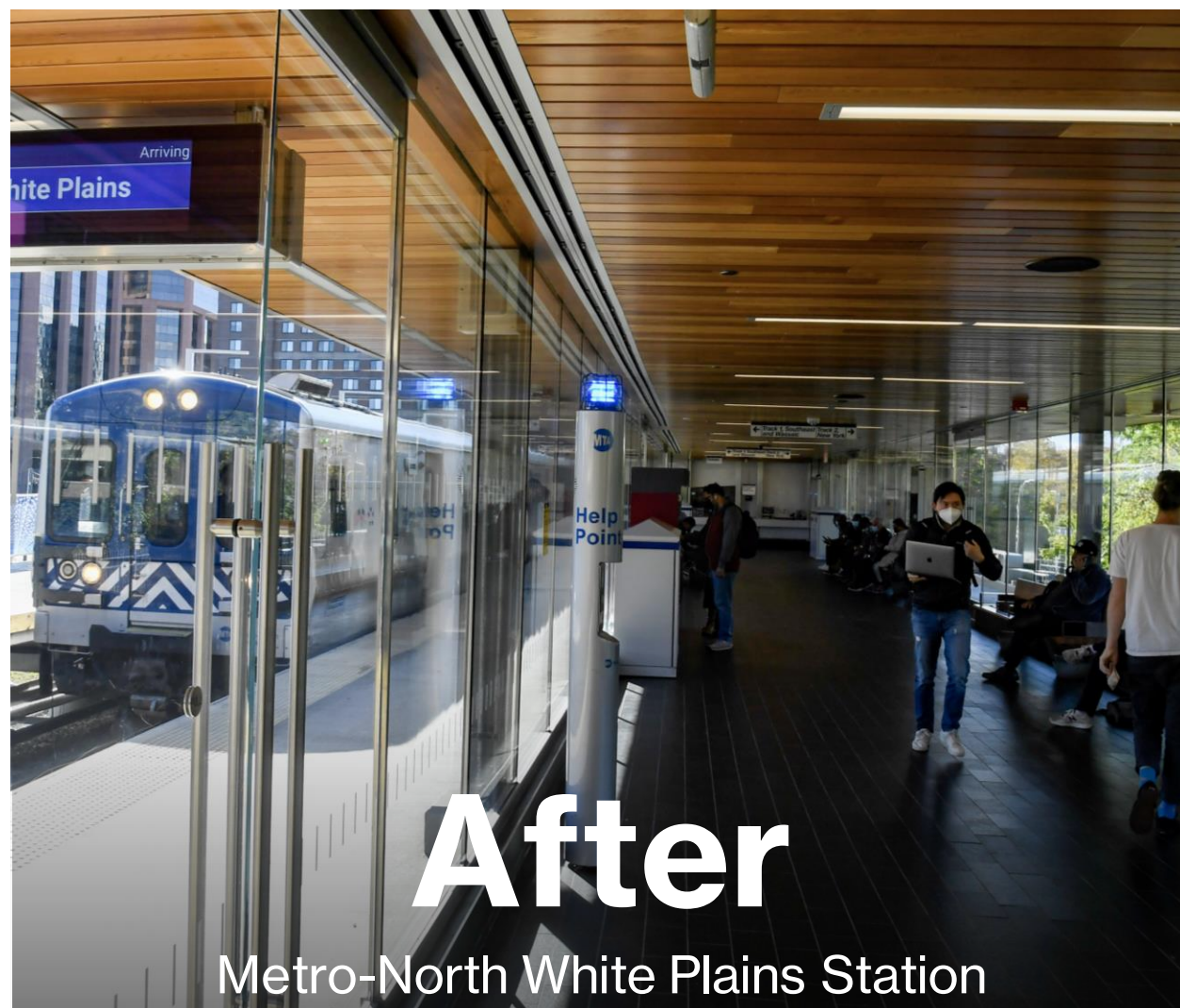
# More Places

installation underway in subway cars

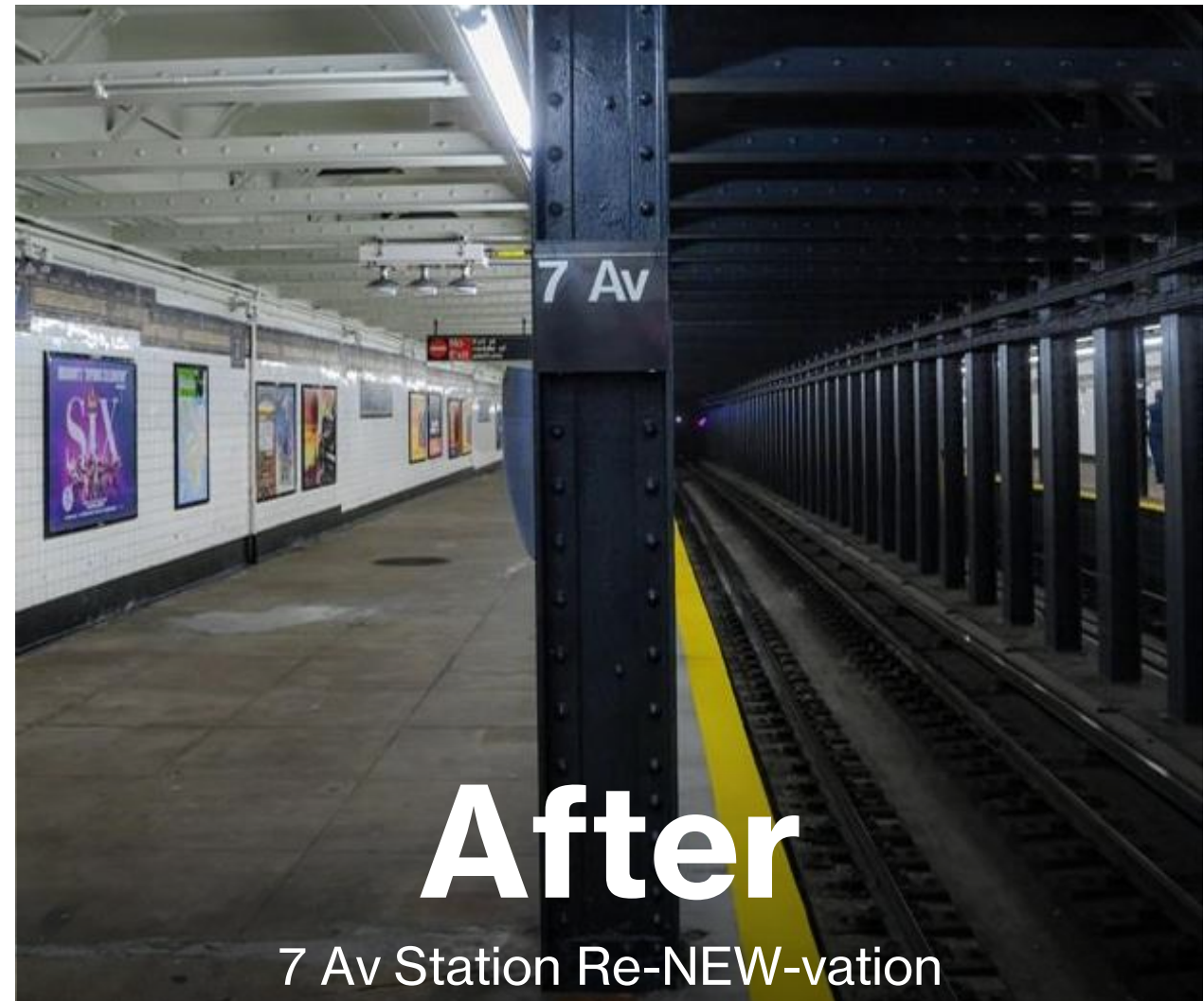
# More comfortable



# More comfortable



# More comfortable



# More convenient







# More convenient



# OMNY

installed in every subway station & bus



Train Time

# Train Time

used by more than 60% of railroad customers

# More affordable

## Fair Fares

More than 300,000 New Yorkers enrolled

FAIR FARES NYC  
RIDE FOR  
HALF PRICE

NYC  
Eric Adams  
Mayor

NEW YORK CITY COUNCIL

FAIR FARES NYC



## CityTicket

Up to 40% reduction in intra-city fares



# More modern



**Goodbye  
1964**

R32 Retirement



**Hello 21<sup>st</sup>**

R179 Delivery



**Century**

R211 Delivery

# More modern



**SIR Clifton Shop**



**MNR Harmon Yard**

# More resilient



# More sustainable



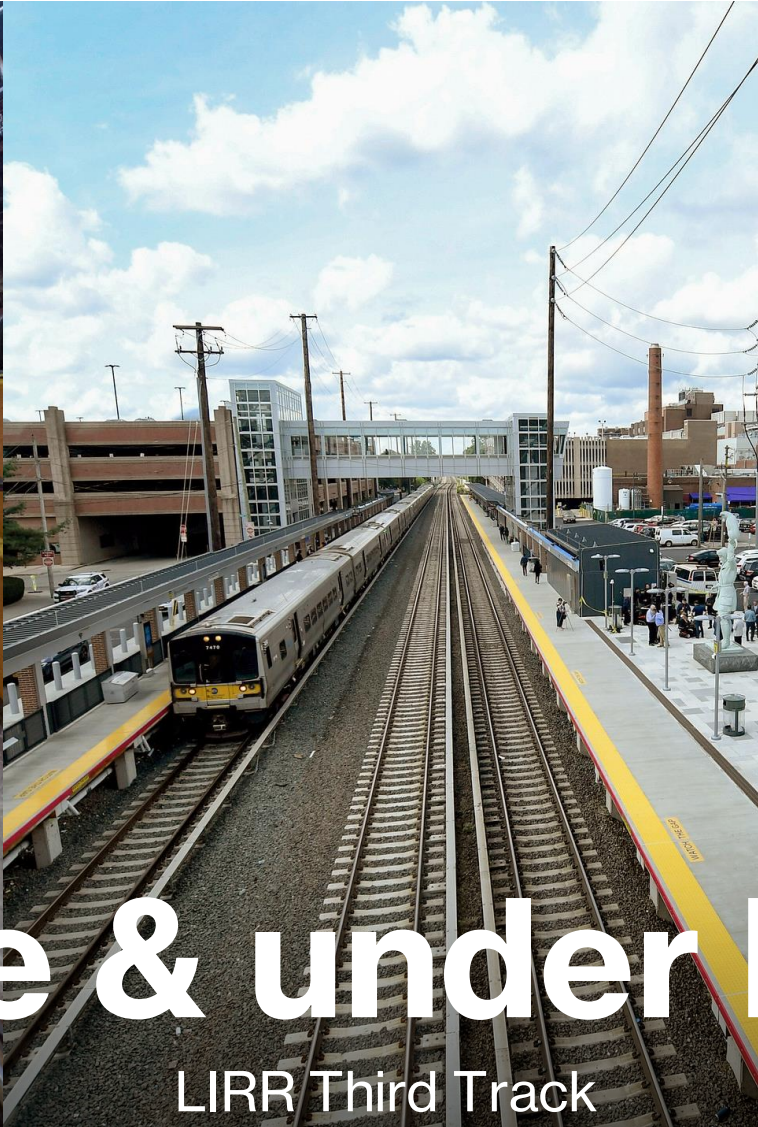
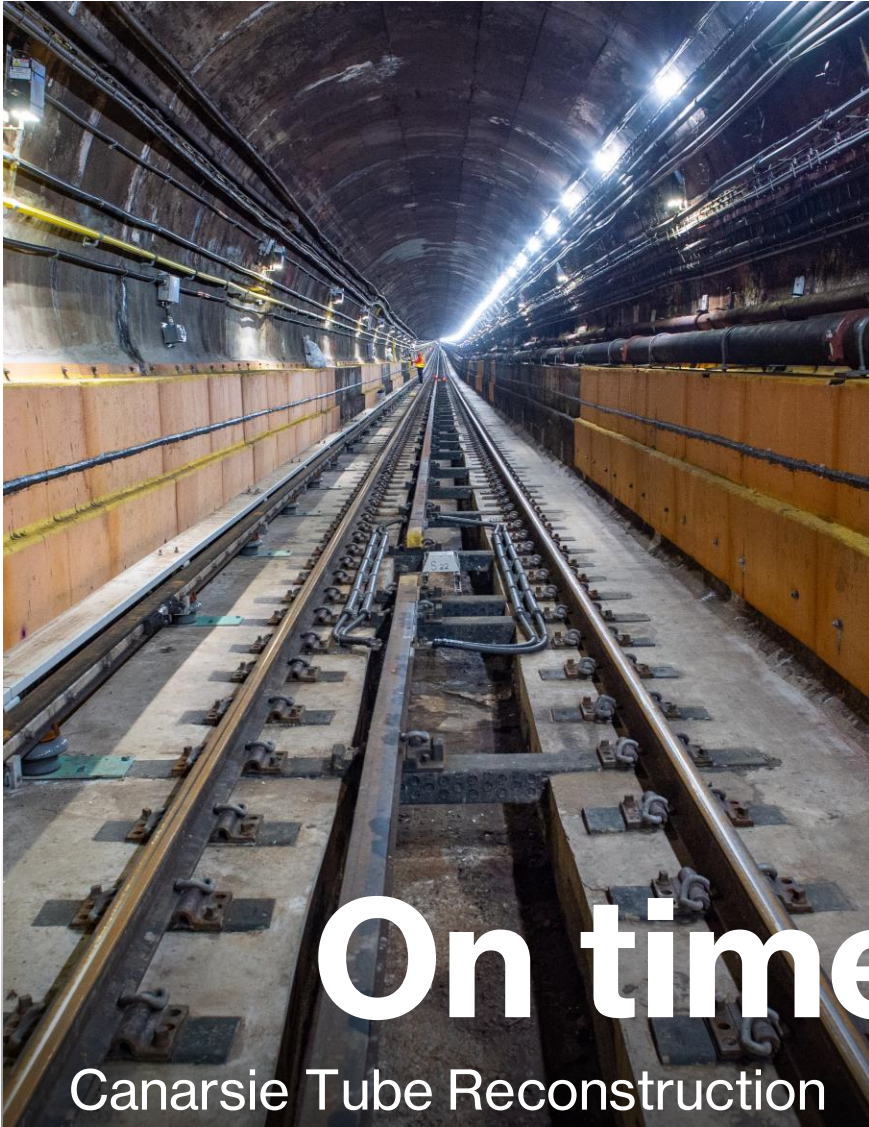
**20 million tons**

carbon avoided per year

**85% reduction**

in operating emissions by 2040

# Better, faster, cheaper



**On time & under budget**

# Better, faster, cheaper

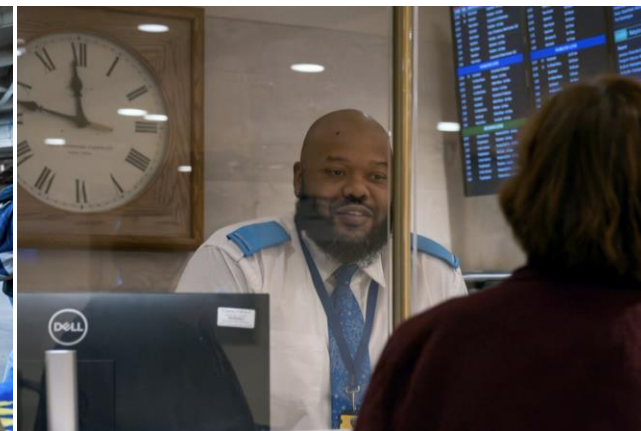


**Nearly \$900 million**

savings versus estimate since 2020



# More efficient



# More transparent



**Before**  
Paper Board Books



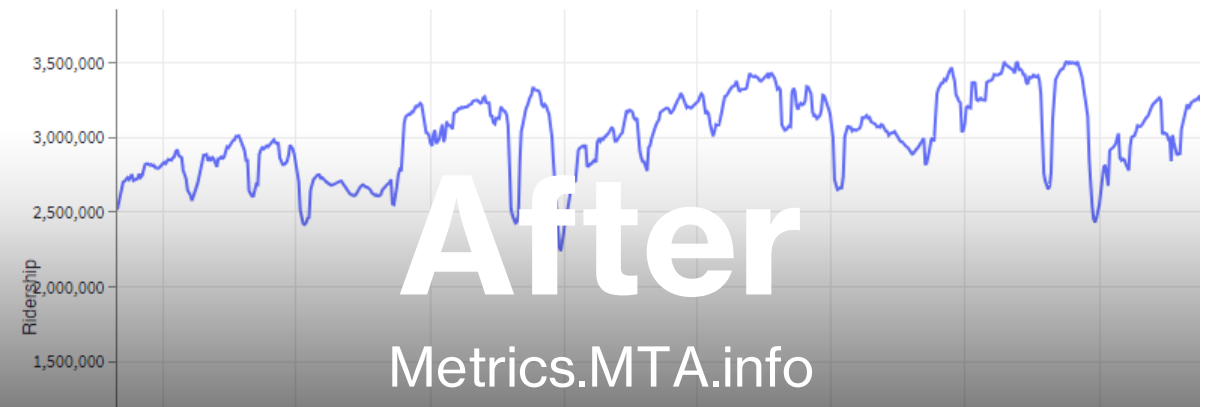
## Daily Ridership

Daily Weekday vs weekend Yearly

The graph below shows average daily ridership or the average percent of pre-COVID ridership over the last 7 day for each week, based on self-reported data by agencies. The table below shows daily ridership over the last 30 days, and as a percent of average daily ridership for weekdays or weekends in 2019.

Select a start and end date Agency (select "Subways" if blank) Ridership Type

Mar 20 Mar 22 Mar 24 Subways x Ridership





# With Congestion Pricing, we can keep up the momentum



# One thing that hasn't changed? Manhattan streets

Congestion, congestion, congestion



# The stakes are high

