



AlixPartners

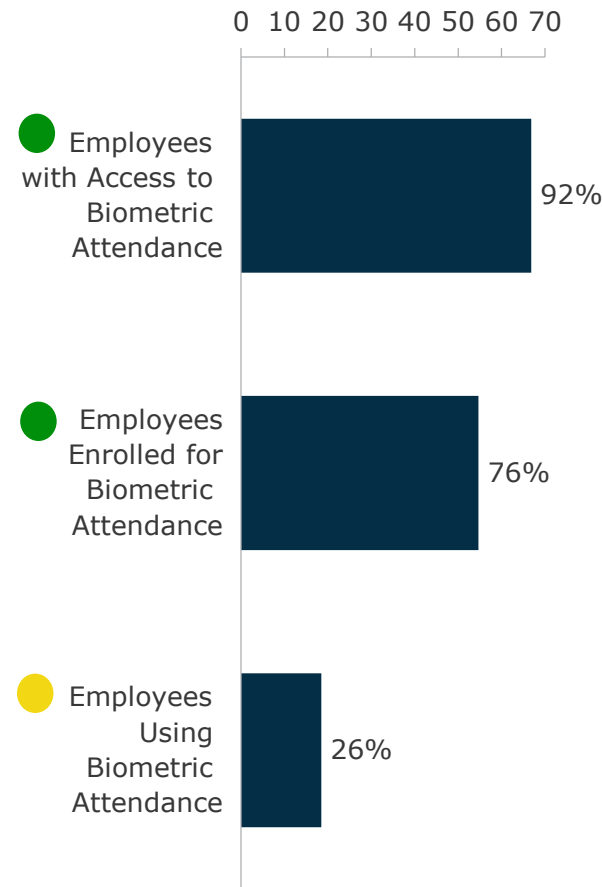
MTA Board Meeting

Time and Attendance Modernization

October 23, 2019

Almost all biometric clocks are installed with biometric enrollments on track

Biometric Attendance by Phase ('000's)



Headlines

Biometric Clocks

- Access to Biometric attendance is largely complete. Cable and electrical has been completed for the 31 proximity based clocks to be installed for MTA PD (covering 900 employees)
- The balance of the population will be addressed with voice authentication (4,739 employees), and a mobile solution from Kronos (2,562 employees)
- Enrollment is roughly tracking to meet deadlines pending labor agreement
- Active Usage is in early stages with participation varying by policy, labor agreement, and degree of enrollment. Multiple agencies have adopted a soft launch approach with the most notable being Transit who kicked off pilot use on Oct 13

Alternate Authentication

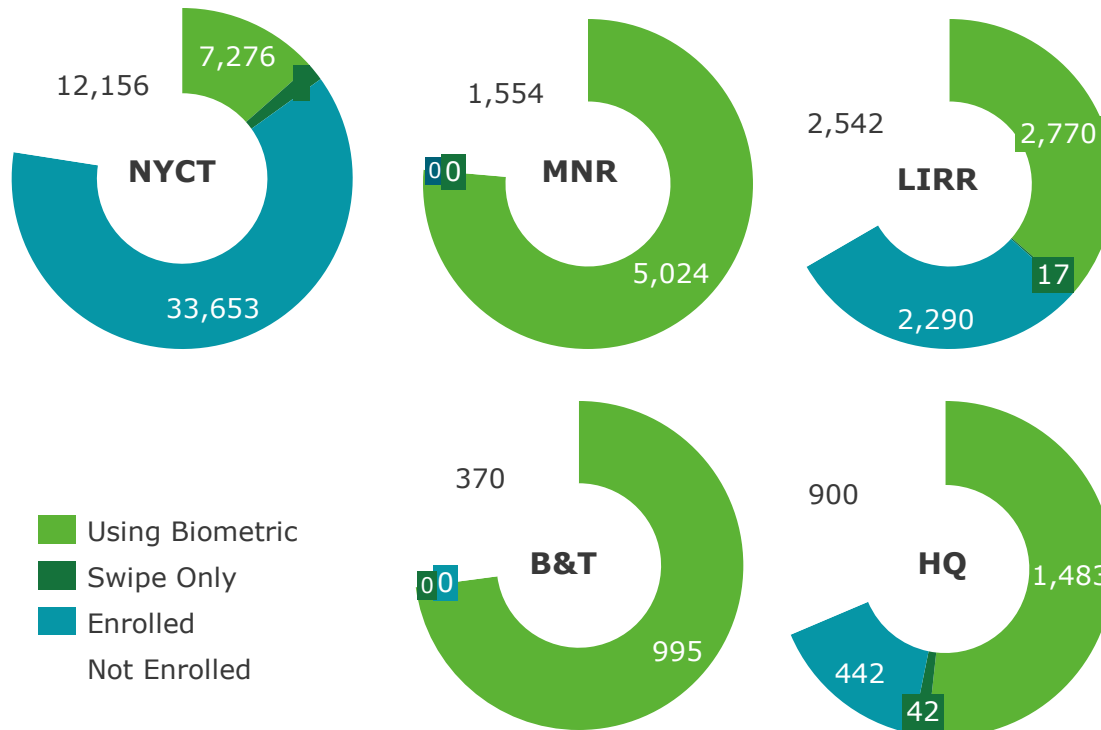
- Implementation of Kronos mobile solution will initially focus on LIRR with a implementation date ranging between mid December to early January pending test completion.
- Voice authentication is in procurement with an existing MTA vendor entering into a proof of concept to determine viability of their solution

Legend: ● On track ● Recoverable, facing challenges ● Critical issues impacting project ✔ Completed

Completion* by mid Jan 2020 is within reach; progressing from enrollment to active biometric usage is current focus for all

Usage as of October 16

Observations



- MNR is largely complete
- B&T has been using biometric based attendance for several years and will begin activating the balance of their employees after the October 23 payroll run
- Other agencies have developed their own approach to going live with biometric based attendance reporting ranging from going live once enrolled, to a "big bang" go-live.

* Completion represents 99% of MTA population with outlying employees to be addressed as soon as possible

Transit started having enrolled employees actively use the biometric clocks. The plan is to phase in different operating groups over the next few weeks.