Update to the MTA Board

Open Data

July 19, 2023

Data & Analytics

What is Open Data?

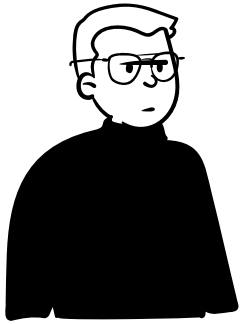
Open Data is

- Freely available
- Machine readable
- Standardized
- Reusable

Giving MTA customers, reporters, and researchers access to granular data makes us a more efficient and effective organization

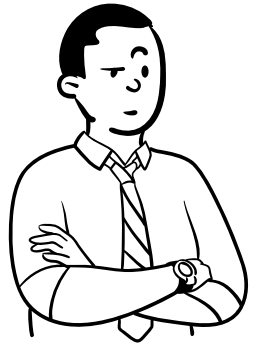
MTA proactively shares high quality, machine-readable data with the public through data.ny.gov, as well as our own data portal, metrics.mta.info.

We plan for different types of Open Data users



Software Developer

MTA Internal Employee



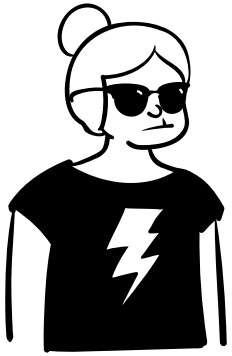
Transportation Journalist

Non-Profit Organization Staff

Government Employee

Tech Educator

Student



Curious Customer

Sean J. Taylor ✓
@seanjtaylor

The MTA just released some really awesome data about hourly ridership on both trains and buses. It's not often you get to be one of the first to download and analyze a new data set!

data.ny.gov/Transportation...

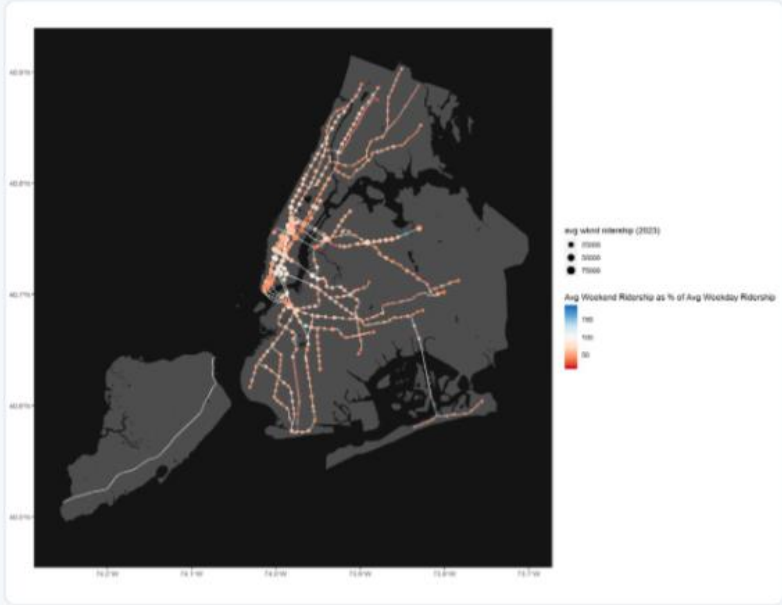
data.ny.gov/Transportation...

3:08 PM · May 17, 2023 · **13.5K** Views

18 Retweets **1** Quote **110** Likes **36** Bookmarks

Uday Schultz @A320Lga · May 19, 2023

#4: weekends! They've led the post-COVID ridership recovery, and the coming year will bring exciting investments in more weekend service. Here's where weekend ridership is highest/lowest relative to weekdays. The impacts of service changes/low frequencies are readily visible.



2 3 30 4,957

Nick @NickSattele · May 19, 2023

Wow wish all agencies were this nice with their data

3 388

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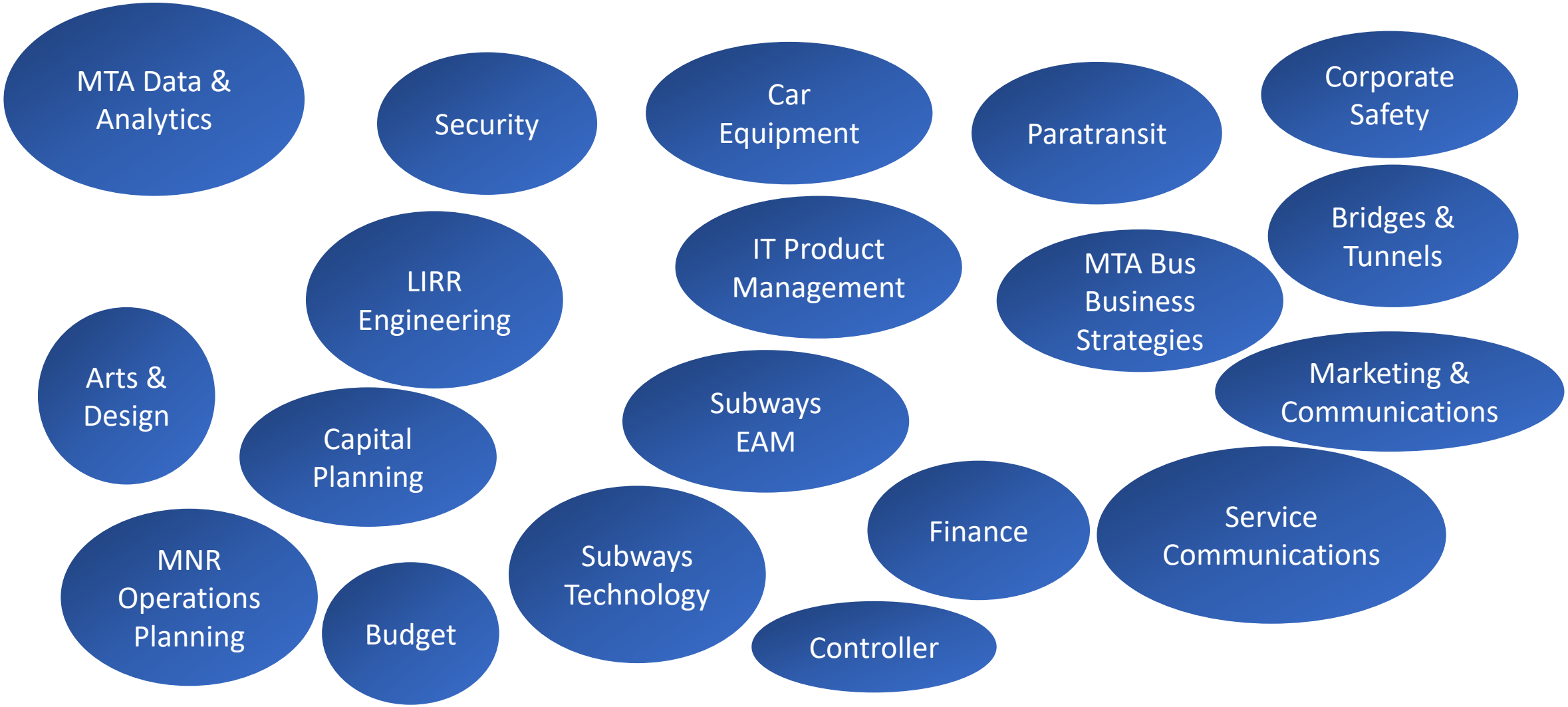
- MTA Bus Weekday Pull Out Performance: Beginning 2015
- MTA Bridges & Tunnels Monthly E-ZPass Usage Rates:
- Beginning 2019
- MTA Bridges & Tunnels Monthly Traffic Rates: Beginning 2019
- MTA Metro-North Lost Time Rates: Beginning 2019
- MTA Metro-North On-Time Performance: Beginning 2020
- MTA Metro-North Service Delivered: Beginning January 2019
- MTA Metro-North Service Reliability: Beginning 2020
- MTA Bus Hourly Ridership: Beginning February 2022
- MTA Subway Hourly Ridership: Beginning February 2022
- MTA Subway and Bus Vandalism: Beginning 2021
- MTA Subway and Bus Employee Assaults and Harassments: Beginning 2019
- MTA Metro-North Elevator and Escalator Availability: Beginning 2021
- MTA Metro-North Mean Distance Between Failures: Beginning 2018
- MTA Access-A-Ride Call Center Performance: Beginning 2016
- MTA Access-A-Ride Customer Experience: 2018 to 2020
- MTA Access-A-Ride Customer Complaints: Beginning 2018
- MTA Access-A-Ride Drop-off On-Time Performance: Beginning 2016
- MTA Access-A-Ride Max Ride Time Performance: Beginning 2018
- MTA Access-A-Ride Pickup On-Time Performance: Beginning 2016
- MTA Access-A-Ride Provider No-Shows: Beginning 2016
- MTA Access-A-Ride Ride Time: Beginning 2016
- MTA Access-A-Ride Ridership: Beginning 2016
- MTA LIRR Lost Time Rates: Beginning 2019
- MTA LIRR Service Reliability: Beginning 2015
- MTA LIRR Mean Distance Between Failures: Beginning 2015
- MTA LIRR Service Delivered: Beginning 2019
- MTA LIRR On-Time Performance: Beginning 2015
- MTA LIRR Elevator and Escalator Availability: Beginning 2019
- MTA LIRR Systemwide Delays: Beginning 2015
- MTA LIRR Fare Collection Failure Rates: Beginning 2015
- MTA LIRR Chargebacks: Beginning 2015
- MTA Customer Engagement Statistics: 2017-2022
- MTA Monthly Ridership / Traffic Data: Beginning January 2008
- MTA Subway and Bus Lost Time Accidents: Beginning 2021
- MTA Open Data Catalog and Publication Schedule
- MTA Subway Customer Journey-Focused Metrics: Beginning 2020
- MTA Subway Major Incidents: Beginning 2020
- MTA Subway Service Delivered: Beginning 2020
- MTA Subway Terminal On-Time Performance: Beginning 2020
- MTA Subway Wait Assessment: Beginning 2020
- MTA Bus Customer Journey-Focused Metrics: 2017-2019
- MTA Subway Elevator and Escalator Availability: Beginning 2015
- MTA Subway and Bus Reduced-Fare MetroCard Usage:
- Beginning 2018
- MTA Subway and Bus Mask Compliance Statistics: 2020 - 2022
- MTA Customer Feedback Performance Metrics: Beginning 2017
- MTA Subway Accessible Station Platform Availability: Beginning 2018
- MTA Daily Ridership Data: Beginning 2020
- MTA Bus Wheelchair Ramp/Lift Usage: Beginning 2018
- MTA Bus Passenger Environment Survey: 2015 to 2019

MTA Permanent Art Catalog

Maintaining and expanding our Open Data involves dozens of departments across the agency

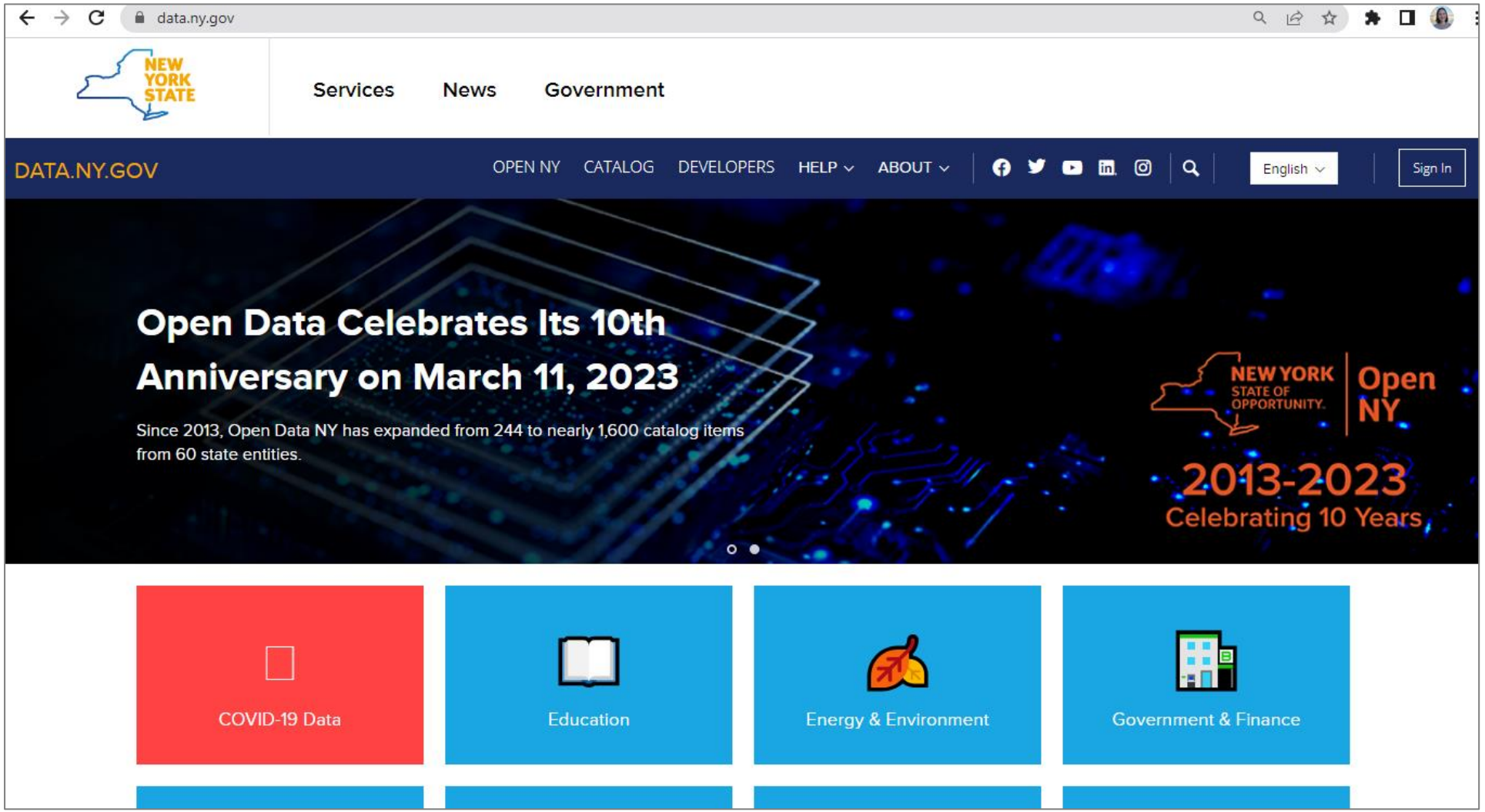


Our progress

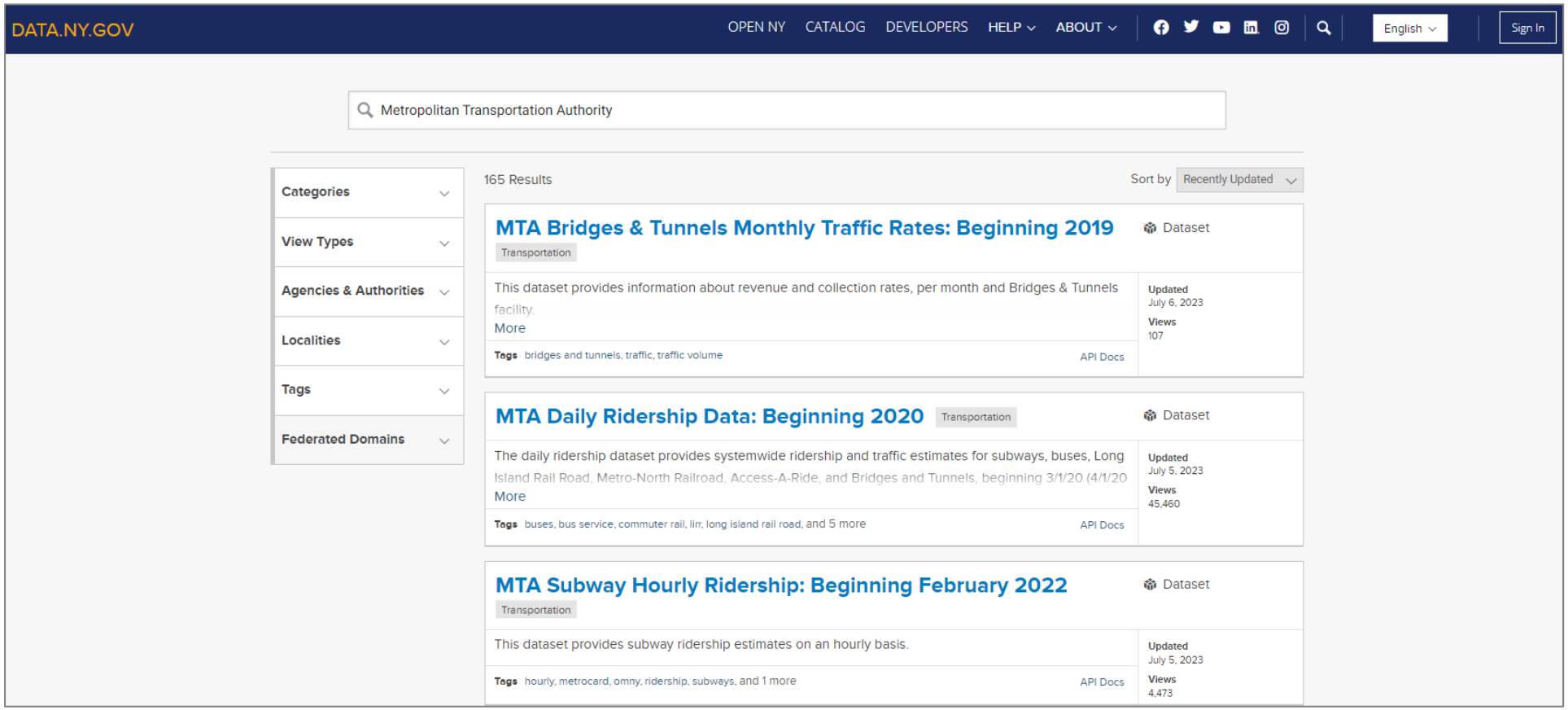
We have focused on consolidating and clarifying the MTA's 'public data' to make it 'Open Data'

- Since 2021 — 69 new datasets posted on data.ny.gov
- Sep 2022 — Launched metrics.mta.info
- Sep 2022 — Redesigned the NYCT and LIRR / MNR committee books
- Jan 2023 — Retired out-of-date and manually updated data visualization dashboards
- April 2023 — Automated some dataset uploads

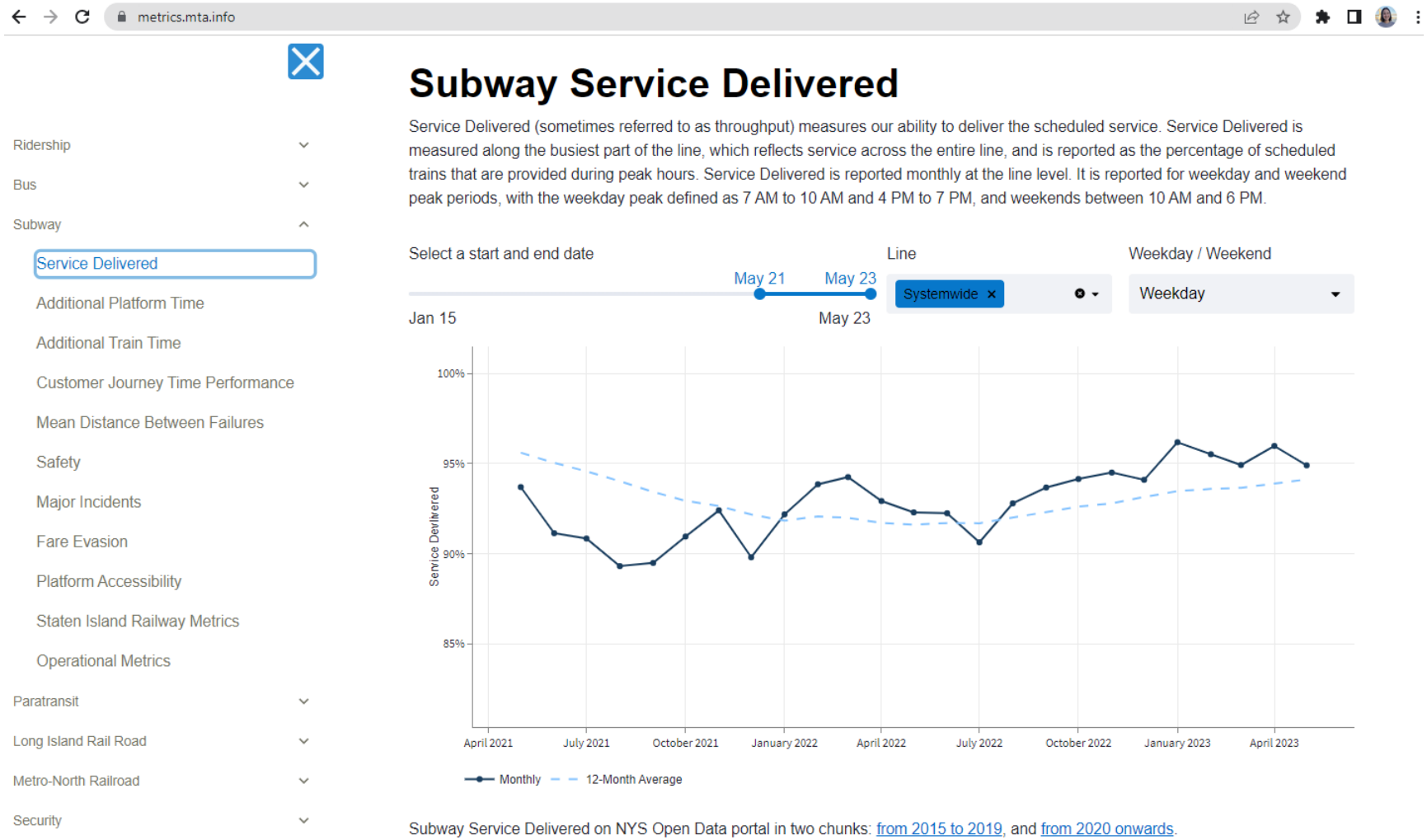
data.ny.gov: NYS's Open Data Portal



data.ny.gov: NYS's Open Data Portal



metrics.mta.info: MTA's user-friendly data hub



Contact us

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data.ny.gov